



March 20, 2020

Dear ECHO Customers, Distribution Partners and Vendors,

ECHO's top priority is keeping its employees, partners, distributors, dealers and customers safe and healthy. As the world takes measures to minimize the spread of COVID-19, ECHO Incorporated is closely observing the guidance and direction provided by local, state and national government agencies.

As such, ECHO is proactively promoting CDC's COVID-19 prevention tips including social distancing, working remotely where possible, travel restrictions, discontinuing in-person meetings and promoting good hygiene practices.

With adherence to local regulations, ECHO will remain open in essential areas of shipping and receiving, to serve our customers and end-users with the required products they need to perform their essential duties. All U.S. ECHO and Golden Eagle distribution centers, along with customer service support, will remain operational.

ECHO is carefully monitoring the situation and will continue to provide updates as conditions warrant. Updates can be found online at <https://www.echo-usa.com/About-ECHO/News-and-Events> or follow along on Facebook and Instagram.

From all of us at ECHO, Incorporated, we thank you for your business and your continued support. We will continue to connect with you as the situation evolves. In the event you have any questions please check our site or contact your local ECHO contacts who are happy to assist you. During critical times like these it is important we stick together in partnership. Together we will come out of this stronger than ever before.

Best and healthy wishes to you and all your families,

A handwritten signature in blue ink, appearing to read "Tim Dorsey". The signature is stylized and fluid.

Tim Dorsey

President, ECHO, Incorporated